

Singapore Cable Car (Pte) Ltd

109 Mount Faber Road Mount Faber Cable Car Station, S(099203) Email: cablecar@singnet.com.sg Website: www.cablecar.com.sg Tel: (65) 6270 8855 • Fax: (65) 6273 4639

5 April 2004

Mr Patrick Lee Manager Bio Star Cleaning Services Pte Ltd 194 Pandan Loop #01-17 Pantech Industrial Complex Singapore 128383

Dear Patrick,

LETTER OF COMMENDATION

We would like to express our appreciation for the high standard level of cleaning services that you are providing.

We are very impressed with the obvious professionalism that you are rendering all this while. You never say "NO" to our requests even thought sometimes which was very last minute. Your fast and prompt attention to our needs is highly commendable.

We would definitely recommend your company to anyone who needs cleaning services.

It is a joy working with you and your team.

Yours sincerely,

Lesli Seow

Director of Human Resource Singapore Cable Car (Pte) Ltd

